

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 26<sup>th</sup> day of September' 2022**  
**C.G.No.46/2022-23/Tirupati Circle**

*Present*

**Sri. K.Rama Mohan Rao**  
**Sri.S.L.Anjani Kumar**

**Chairperson(I/c) &Member (Finance)**  
**Member (Technical)**

*Between*

N. Rahul,  
S/o. Lakshminarayana,  
Bathalavallam (V),  
Varadaiahpalem( M),  
Chittoor Dt.

Complainant

**AND**

1.Junior Accounts Officer/O/Nagalapuram  
2.Deputy Executive Engineer/O/Nagalapuram  
3.Executive Engineer/O/Puttur

Respondents

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**ORDER**

1. Complainant filed complaint during vidyut adalat conducted on 11.08.2022 stating that he is having service No. vide SC.No.5331405001822. He received huge amount of CC bill i.e. ₹.56,404 in the month of February'2022, hence requested for revision of bill.
2. The case was registered as C.G.No.46/2022-23/Tirupati Circle and sent to Respondents for written submissions.
3. Meanwhile on perusal of ledger of the said service connection, Respondents have withdrawn the amount of ₹ 49,900 vide RJ No. 23/8-2022.
4. When the complainant was contacted over phone by the staff of this forum @ 12.05P.M on 24.09.2022, the Complainant stated that the greivance was solved by the department. Hence expressed his satisfaction and requested to close the greivance.

**DESPATCHED**

DATE

OK

26/9

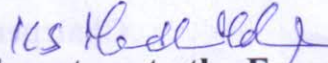
5. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

Sd/-  
Member (Finance)

Sd/-  
Member (Technical)

Sd/-  
Chairperson (I/c)

**Forwarded By Order**

  
Secretary to the Forum

**This order is passed on this, the day of 26<sup>th</sup> September '2022**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To  
The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.